

KROUT AND SCHNEIDER, INC.

SERVICE PROFILE

INSURANCE CLAIMS & FRAUD

FIELD INVESTIGATIONS

Our specially trained investigators not only grasp the issues and get the facts, but demonstrate the necessary professional image as well.

BACKGROUNDS

Whether trying to collect a judgment or determine if a debt is worth pursuing, background information is essential. Aided by computers, we are able to verify the viability of a business or individual or identify a person who lives beyond their means.

SURVEILLANCE

Using video camera equipment, our highly trained surveillance operatives obtain documentation of malingering plaintiffs as corroborative evidence. This allows employers and insurance companies to reduce demands and defeat claims that might not otherwise be disputable.

SPECIAL INVESTIGATIONS

While no two investigations are identical, the techniques, experience and staff used to solve them are similar. Investigations typically include the combination of court and record searches, lifestyle verification and assets discovery. We also locate witnesses, serve difficult process and conduct jury surveys.

- ◆ More than 75 years of service to the insurance industry.
- ◆ Conduct assignments throughout California.
- ◆ \$3,000,000 General Liability Insurance.
- ◆ 24-hour service.
- ◆ Bilingual investigators.
- ◆ Written and/or recorded statements.
- ◆ State-of-the-art camera and communications equipment.
- ◆ Accept assignments by personal file review, telephone, fax, mail or electronically.
- ◆ Verbal updates provided along with written reports.
- ◆ Numerous database sources including DMV and state agencies.
- ◆ Files and videotapes maintained in secure storage for seven years.